

How To Localize Your Booking Calendar [New]

Localization allows you to present your booking link in your selected native language. By selecting a specific language for your **Booking Calendar**, you ensure that the guest's booking experience is in their preferred language.

This configuration involves two elements:

- **System translation:** The elements that OnceHub automatically translates.
- **User translation:** The custom content that requires manual translation.

Steps to Localize Your Booking Calendar

1. Go to **Booking Calendars** from the left navigation menu.
2. Select the specific **Booking Calendar** you wish to localize.
3. Navigate to the **Language** section within the **Booking Settings** tab.
4. Choose your **preferred language** from the dropdown menu.
5. Click **Save** to apply the system level translation.
6. **User level translation:** You must manually translate all custom text (such as Meeting Subject, Field Labels, Custom Questions etc.) into your selected language. Refer to the [What Requires Manual Translation](#) section below for a complete list.

Understanding Automatic vs. Manual Translation

OnceHub distinguishes between **non-editable text** (translated automatically) and **editable text** (requires manual translation).

What is Automatically Translated? (Non-editable System Text)

OnceHub automatically translates all **system property values**:

- **Booking Link Actions:** Confirm, Schedule and Attachment.
- **Calendar & Date Text:** Days of the week, month names, and date text.
- **System UI Elements:** Timezone dropdown, *Powered by OnceHub* banner, SMS consent checkbox label, and description placeholders.
- **Notification Content:** All non-editable system text within Email and SMS notifications.
- **Calendar Events:** Standard calendar event properties (e.g. Date/Time) and meeting links (e.g., *Join with Google Meet*).

What Requires Manual Translation? (User Editable Text)

To maintain a consistent experience, you must manually translate the following:

Booking Calendar Tabs	What you need to manually translate
Booking Settings	The Meeting Subject (appears in all calendar events).
Booking Form	All Field Labels (e.g., Name, Email) and any Custom Questions added by you.
Notifications	Email/SMS Text: Any editable text (e.g. What, When, Where and Who) or custom instructions you have added to the notification templates.
Page Designer	All Custom Display Text: (e.g. Heading, Subheading, Welcome Message, and Page Footer).

Frequently Asked Questions (FAQs)

Which OnceHub products support localization?

Currently, localization settings are designed specifically for **Booking Calendars**. Other products, including **Chatbots, Routing Forms, and Phone Booking** do not support localization at this time and will remain in English.

Which languages are supported for Booking Calendar localization?

OnceHub currently supports localization for the following nine languages:

- English (US)
- French (France)
- German (Germany)
- Spanish (Mexico)
- Portuguese (Brazil)
- Dutch (Netherlands)
- Swedish (Sweden)
- Danish (Denmark)
- Norwegian (Norway)

How do I apply a language to multiple Booking Calendars at once?

You can use **Booking Calendar Templates** to apply language settings across multiple Booking Calendars simultaneously, ensuring brand consistency with minimal manual effort.