

Feature Comparison: Booking Calendars Vs. Booking Pages

This guide provides a comprehensive **feature comparison between Booking Calendars and Booking Pages**. Use these comparison tables to understand the functional differences, unique advantages and configuration options available in Booking Calendars and Booking Pages.

1. The Core Transformation

This section compares the fundamental structural differences between the Booking Calendars and Booking Pages, focusing on how Booking Calendars consolidate configuration into a single, standalone object compared to the Booking Pages. It also highlights exclusive, high impact features such as centralized template control and AI driven Phone Booking that are available exclusively in Booking Calendars.

Objects:

Feature Name	Booking Calendars	Bookings Pages	Additional Information
Standalone Scheduling	Yes	No	<p>Booking Calendars: Are standalone objects that configure all aspects (attendees, availability, forms) in one place.</p> <p>Booking Pages: Require separate Event Type objects.</p>

Account Level Settings:

Feature Name	Booking Calendars	Bookings Pages	Additional Information
Alert Center	Yes	Yes	

Booking Calendars Exclusive Features:

These features are optimized in the Booking Calendars and are not available in Booking Pages.

Feature Name	Booking Calendars	Bookings Pages	Additional Information
Phone Screening (Answer questions on routing forms)	Yes	No	<p>Booking Calendars: Integrated screening via routing forms before a meeting is booked.</p>

Video Backgrounds (Elevate brand throughout scheduling)	Yes	No	Booking Calendars: Support for immersive video backgrounds on the booking interface.
Meeting Reassignment (Assign a scheduled meeting to a different host)	Yes	No	Booking Calendars: Move existing meetings to different hosts or locations seamlessly.
Room & Resource Sync (Native organizational room directory)	Yes	No	Booking Calendars: Automatically reserves physical rooms from your directory for every booking.
Reschedule on Behalf (Guest rescheduling)	Yes	No	Booking Calendars: Admins can reschedule meetings during a live conversation with a guest.
Meeting Overlap (Mark yourself available after a booking, allowing overlapping meetings to maximize your schedule)	Yes	No	Booking Calendars: Option to ignore specific scheduled meetings to allow new bookings at the same time.
Additional Guest Data (Capture info for extra guests)	Yes	No	Booking Calendars: Collect name, email, and relationship status for all additional attendees.
Unlimited Busy Times (Sync all secondary calendars)	Yes	No	Booking Calendars: Retrieve availability from an unlimited number of secondary calendars.
Template Enforcement (Require that all new booking calendars to be created from templates)	Yes	No	Booking Calendars: Admins can mandate that all new Booking Calendars follow a strict brand template.
Centralized Control (Lock key settings in templates and automatically push changes to all linked Booking Calendars)	Yes	No	Booking Calendars: Updating a template automatically updates all linked Booking Calendars.
Concurrent Sessions (Automatically allow multiple bookings per host per time slot, each as a separate meeting)	Yes	No	Booking Calendars: Allow multiple independent bookings (e.g., 3 separate guests) for the exact same time slot on one Booking Calendar.
Selection-based Location (Guest chooses the meeting address)	Yes	No	Booking Calendars: Allows the guest to choose between multiple physical addresses for a single time slot.

Optional Co-hosts (Add team members without restriction)	Yes	No	Booking Calendars: Allows co-hosts to be included in a meeting link without their availability being mandatory for the slot to appear.
Ad-hoc Co-hosts (Create a one-off multi-host meeting by adding co-host emails to the URL)	Yes	No	Booking Calendars: Enables the addition of co-hosts dynamically by appending parameters to the booking URL.
Booking without Email	Yes	No	Booking Calendars: Enables bookings using only a phone number.
Phone Booking (Guests can book appointments using natural, everyday language)	Yes	No	Booking Calendars: Exclusive AI-driven assistant that handles voice-to-booking conversations.
Capacity Report (Plan staffing level with insights on future capacity, current usage, and past trends)	Yes	No	Booking Calendars: Provides data on host utilization and seat availability for Group or Concurrent sessions.
Modern UI/ UX	Yes	No	Booking Calendars: Interface is fully responsive and uses a newer design.
Modern Tech Stack (Blazing fast booking experience)	Yes	No	Booking Calendars: Built on a modern infrastructure for significantly faster load times.

2. The Guest Experience (Front-end Settings)

This section explains how each one of them shapes the customer’s booking journey. This section covers the front-end configurations including location options, time slot settings, localization and the visual branding feature used to customize the guest interface.

Location:

Feature Name	Booking Calendars	Bookings Pages	Additional Information
Virtual	Yes	Yes	Booking Calendars: Can support multiple options for the guest to choose from, such as Native Zoom, Teams, Google Meet integration.

Physical/ In-person location (Multiple physical addresses per slot)	Yes	Yes	Booking Calendars: Allows multiple physical addresses per slot. Hybrid support at calendar and profile level. Booking Pages: Use Event Types to offer different locations.
Phone	Yes	No	Booking Pages: Have indirect options for Phone location. Booking Calendars: Guest phone only (no host phone option).
Other	No	Yes	Booking Calendars: Doesn't support other locations directly at the moment but physical location can be used for the same.

Time Slot Settings:

Feature Name	Booking Calendars	Bookings Pages	Additional Information
Duration (Fixed)	Yes	Yes	
Multiple Durations (Offer different meeting length options)	Yes	Yes	Booking Calendars: Allows up to 4 pre-defined durations in one calendar. Booking Pages: Uses multiple Event Types / Booking Pages to offer multiple duration options to the user.
Starting Times	Yes	Yes	Booking Calendars: Available in 15 min resolution.
Time slot spacing (Define gaps between available slots)	Yes	Yes	
Buffer Time (Add time for preparation and cleanup before and after meetings)	Yes	Yes	
Time Frame Rules (Set lead time booking limits)	Yes	Yes	Booking Calendars: Lead time (Avoid surprises with lead time set by minutes, hours or days) and Time frame limit.
Time Zone Conversion (Time slots convert to your guest's local time, seamlessly established through conversation)	Yes	Yes	Booking Calendars: Uses time zone conversion without prompt.

Time Zone Locking (Disable guest time zone change)	No	Yes	Booking Pages: Allow admins to lock the timezone to the host's location
Workload Rules (Limits total daily meetings allowed)	Yes	Yes	Booking Calendars: Workload Rules can be defined at the Booking Calendar level for the hosts. Booking Pages: Implemented via Event Types.
No. of time slots offered per day	No	Yes	Booking Calendars: Doesn't support this at the moment, but setting up time slot spacing can achieve the same outcome in most cases.
Show slot only during guest working hours	Yes	Yes	Booking Calendars: Show night-time indications on the guest front.

Sharing:

Feature Name	Booking Calendars	Bookings Pages	Additional Information
Personalize Link	Yes	Yes	Booking Calendars: Have personalized link via URL parameters. Booking Pages: Have a personalized link via UI.
One Time Links (Link expires after scheduling a single meeting)	Yes	Yes	Booking Calendars: Supported natively. (Note: Not compatible with Hubs) Booking Pages: Only via Master Pages.
Share and publish	Yes	Yes	Booking Calendars: We share a page.
Chrome extension	Yes	Yes	
Website Embedding (Embed the booking action in your website)	Yes	Yes	

Localization:

Feature Name	Booking Calendars	Bookings Pages	Additional Information
24 hr format support	Yes	Yes	
Automatic Language support	No	No	

Custom language support	Yes	Yes
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Categories:

Feature Name	Booking Calendars	Bookings Pages	Additional Information
Categories	Yes	Yes	Booking Calendars: External categories can be presented to guests within the Booking Hub. Whereas, internal categories (folders) for organizing links are not available.

Theme Designer:

Feature Name	Booking Calendars	Bookings Pages	Additional Information
Theme Designer	Yes	Yes	Booking Calendars: Features a real-time WYSIWYG (What You See is What You Get editor for desktop and mobile) editor for instant custom branding previews. Using Booking Calendar Templates allows you to centrally control the design. Booking Pages: Configuration is available centrally at the account level.

3. Meeting Logistics & Rules

This section helps you explore the logic and rules that govern your scheduling workflows. This section elaborates how both the platforms handle availability, user level settings, meeting lifecycle management (like rescheduling and cancellations) and advanced scheduling options such as group sessions.

Availability:

Feature Name	Booking Calendars	Bookings Pages	Additional Information
Recurring Availability with Date Specific	Yes	Yes	Booking Calendars: Recurring is being called as Weekly Working Hours and Date Specific Overrides (Change hours for specific days).

User Level Settings:

Feature Name	Booking Calendars	Bookings Pages	Additional Information
Scheduled meeting availability	Yes	Yes	Booking Calendars: Scheduled meeting availability and location both can be configured.

User Integrations Yes Yes

Scheduling Options:

Feature Name	Booking Calendars	Bookings Pages	Additional Information
Booking with Approval	No	Yes	Booking Calendars: In some instances using a Routing Form or Chatbot with screening/ qualification questions can be an effective alternative.
Session Packages	No	Yes	Booking Calendars: You may use Routing Forms or a redirect to guide a user through a flow where they book a series of calls sequentially.
Group Sessions (Multiple guests book independently but join the same meeting)	Yes	Yes	

Booking via Chatbots and Routing Forms:

Feature Name	Booking Calendars	Bookings Pages	Additional Information
Using interactions	Yes		Yes

Meeting Lifecycle:

Feature Name	Booking Calendars	Bookings Pages	Additional Information
Request reschedule	Yes	Yes	Booking Calendars: Users can also reschedule on behalf of the guest from within the platform.
Reassign	Yes	Yes	Booking Pages: Reassignment is limited to Google calendar only.
Cancel	Yes	Yes	
Meeting owner/ Host	Yes	Yes	Booking Calendars: Host settings define the meeting location, while the system synchronizes host and co-host schedules to show only common availability on the booking link.

Double Booking	Yes	Yes	Booking Calendars: Double booking happens through meeting overlap and Concurrent sessions.
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Cancel/ Reschedule Policy:

Feature Name	Booking Calendars	Bookings Pages	Additional Information
Cancel/ Reschedule Policy	No	Yes	Booking Calendars: There is no dedicated policy field. However, information can be added to the footer or welcome message .
Payment Linked Cancel/ Reschedule Policies	No	Yes	Booking Calendars: These must be communicated via custom text. For e.g. there is no direct way to refund money from Stripe integration. Booking Pages: Allow for policies coupled with payment.
Host Side Rescheduling	Yes	Yes	Booking Pages: Hosts cannot conveniently reschedule on behalf of a guest.

4. Team & Multi-User Management

This section helps you learn how to manage your team and collaborative scheduling scenarios. It focuses on multi-host panel meetings, automated distribution methods like Round Robin and Resource Pools and the administrative permissions required for different user roles.

Panel Meetings:

Feature Name	Booking Calendars	Bookings Pages	Additional Information
Multi-host support (Specific individuals assigned upfront as host and co-hosts)	Yes	Yes	Booking Calendars: Use multi-host settings to include co-hosts in one link. Booking Pages: Require a master page setup for panel meetings.

Resource Pool:

Feature Name	Booking Calendars	Bookings Pages	Additional Information
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Round Robin Distribution (Evenly distributes meetings across all members of the team)	Yes	Yes	Booking Calendars: Offer a more simplified setup within the calendar itself.
Pooled Availability (Combined team schedule views)	Yes	Yes	Booking Calendars: Managed via Teams feature. Booking Pages: Managed via Resource Pools .
Any Available Team Member(with priority)	Yes	Yes	

Access and Permissions:

Feature Name	Booking Calendars	Bookings Pages	Additional Information
Account owner	Yes	Yes	
Admin	Yes	Yes	Booking Calendars: There is no such concept of Editor.
Team Manager	Yes	Yes	
Member	Yes	Yes	Booking Calendars: Member and Team Manager will be a viewer to the Booking Calendar of which they are part of but not as a host.

5. Communications & Automation

This section helps you to compare how both Booking Calendars and Booking Pages handle data collection and messaging. It also helps you understand booking form behaviors, the use of tags for data filtering and the customization options for host and guest’s email and SMS notifications. It also reviews payment gateway support for Stripe and PayPal.

Booking Form Behavior:

Feature Name	Booking Calendars	Bookings Pages	Additional Information
Automatic Redirect (Redirect to different web pages after booking action)	Yes	Yes	Booking Calendars: Redirection occurs immediately after booking is completed.

Form Prefill (Auto populates guest data)	Yes	Yes	Both systems support pre-filling guest data via URL parameters to speed up the booking process.
Skip Booking Form	No	Yes	Booking Calendars: To ensure data consistency and high-quality CRM integration, skipping the form is not supported in the Booking Calendar flow.

Tags:

Feature Name	Booking Calendars	Bookings Pages	Additional Information
Tags	Yes	Yes	Booking Calendars: Booking Hubs can be filtered using user attributes (Assign attributes to users based on characteristics such as language, skills, location).

User Notifications:

Feature Name	Booking Calendars	Bookings Pages	Additional Information
Customized user notifications (Edit email and SMS text)	No	Yes	Booking Calendars: Allow on/ off toggles for notifications. User notifications content is not customizable. Booking Pages: Allow full text customization.

Guest Notifications:

Feature Name	Booking Calendars	Bookings Pages	Additional Information
Custom Email Templates	Yes	Yes	Booking Calendars: Customizing SMS content is not supported.

Payment and Pricing:

Feature Name	Booking Calendars	Bookings Pages	Additional Information
Collect payment via PayPal & Direct Refund Capability	No	Yes	Booking Pages: Supports secure payment collection via credit/debit card or PayPal account during the booking flow. Refund Policy: Support direct or automatic refunds via the OnceHub interface.

Collect payment via Stripe	Yes	No	<p>Booking Calendars: Supports secure payment collection via credit/debit card or Stripe account during the booking flow.</p> <p>Refund Policy: Do not currently support direct or automatic refunds via the OnceHub interface; these must be handled manually via Stripe dashboard.</p>
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6. Integration & Administration (Back-end)

This section helps you review the technical and administrative settings like calendar sync rules for busy-time retrieval, CRM integrations with platforms like Salesforce and Infusionsoft, developer tools (API, Zapier, Webhooks) and reporting capabilities.

Associated Calendars:

Feature Name	Booking Calendars	Bookings Pages	Additional Information
Main Booking Calendar can be Changed	Yes	Yes	Booking Calendars: Supported at the profile level.
Busy Time Retrieval (Checks for calendar conflicts)	Yes	Yes	Booking Calendars: Supported at the profile level. Checks for conflicts across multiple Booking Calendars.

CRM Integrations:

Feature Name	Booking Calendars	Bookings Pages	Additional Information
Salesforce lead and contact update	Yes	Yes	Booking Calendars: Have basic support.
Salesforce case	Yes	Yes	Booking Calendars: Have basic support.
Salesforce links	Yes	Yes	Booking Calendars: Have Name and Email personalization
Infusionsoft	No	Yes	

Developer Tools:

Feature Name	Booking Calendars	Bookings Pages	Additional Information
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API Payloads (Sync booking data via API)	Yes	Yes	Booking Calendars: Has only endpoint changes for public API. Note: Many technical differences are there between the two. Please refer to our developer center for more information.
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Zapier	Yes	Yes	
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Webhooks	Yes	Yes	
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Reports:

Feature Name	Booking Calendars	Bookings Pages	Additional Information
Analytics	Yes	Yes	
Meeting details export	Yes	Yes	Booking Calendars: Export is available via the Activities export.