

Introduction to the Stripe Integration [New]

Connecting your OnceHub account with Stripe allows you to accept payments from your guests directly on your Booking Calendar during the booking process.

This upfront payment helps you automate revenue collection and reduce costly no-shows.

All payment processing is handled securely by Stripe.

IMPORTANT: Currently, OnceHub only supports **card payments**, even if other payment methods are configured in your Stripe dashboard.

Prerequisites

Before you begin the integration process, you must have the following:

- 1. A Paid OnceHub account.
- 2. A Verified Stripe account.

NOTE: Payment Collection via Stripe integration is not supported for bookings made through Routing Forms, Chatbots or Phone Booking.

Supported Currencies

The following currencies are supported for accepting payments via Stripe:

- United States Dollar
- Euro
- Pound Sterling
- Australian Dollar
- Canadian Dollar
- Swiss Franc
- New Zealand Dollar
- South African Rand
- Singapore Dollar

Key Steps to Set Up Paid Meetings

To begin collecting payments during the scheduling process, follow these steps:

- 1. **Connect OnceHub with Stripe**: Integrate OnceHub with your Stripe account to secure your payment setup.
- 2. Configure Payment Settings: Configure payment collection for each individual Booking Calendar.



Handling Reassigned, Rescheduled and Canceled Paid Meetings in OnceHub

When a paid meeting is modified (reassigned, rescheduled or canceled), the payment transaction details always remain associated with the original meeting activity. This allows you to easily reference them when needed.

For more details, please read How OnceHub Handles Reassigned, Rescheduled and Canceled Paid Meetings.