

Booking Calendar Settings not Supported in Phone Booking [New]

While **Phone Booking** requires no setup, there are a few unsupported features to be aware of:

1. Booking Form Questions

The type of questions guests are asked differs between the two methods:

Question Type	Phone Call	Web Browser
Full Name	Yes	Yes
Email Address	Yes	Yes
Phone Number	Yes	Yes
Free Text	Yes	Yes
Single Select	No	Yes
Multi Select	No	Yes
Additional Guests	No	Yes
Attachment	No	Yes

Limitation: **Field Mapping** is currently not supported while scheduling via phone call.

2. Bookable Days

Phone Booking will not enforce the **Booking Window** if it is set to use **Bookable days**.

3. Categories for Booking Hubs

Phone Booking **ignores the hierarchical structure of Categories** within the Booking Hub, allowing the guests to book directly via the individual Booking Calendars.