

Understanding Call Forwarding to Your Phone Booking Number [New]

Call forwarding is a telephony feature that works by instantly rerouting an incoming call from its original destination to a different, predetermined phone number.

By configuring your existing phone system to forward incoming calls to your **Phone Booking Number**, you can ensure that you never miss a call. This allows Phone Booking to schedule meetings on your behalf 24/7.

Understanding Unconditional vs. Conditional Call Forwarding

There are two types of call forwarding, offering different levels of control over how and when the Phone Booking feature answers:

Unconditional Call Forwarding (Immediate Forwarding)

Every single call to your original phone number is forwarded. Your primary phone (whether it's a business line or a mobile device) will **not** ring.

This is ideal if you want **Phone Booking** to be the primary point of contact for all scheduling and inquiries, operating as your virtual front desk 24/7.

Conditional Call Forwarding

Calls are only forwarded if certain conditions are met. Your primary phone will ring first, and if you don't answer or you are busy, then the call is redirected to the **Phone Booking Number**.

This allows you to use **Phone Booking** as an intelligent backup and ensures calls are handled instead of being missed.

Call Forwarding Costs for Your Booking Calendar

Forwarding calls to your Booking Calendar may incur costs. Since the Booking Calendar phone numbers are U.S. based and aren't toll-free, standard rates will apply.
