

When to Use Phone Booking for Scheduling [New]

Phone Booking helps you handle missed calls, enhance your IVR system and create a smooth conversational scheduling experience for your guests.

Turn Missed Calls into Booked Appointments

Use conditional call forwarding to automatically route missed calls (when busy or unavailable) to your **Phone Booking Number**. Guests can schedule a meeting instead of reaching a simple voicemail.

See our article on [Using Call Forwarding to Turn Missed Calls into Booked Appointments](#) to learn more.

Use Phone Booking as Your Phone Scheduling Agent

Integrate Phone Booking directly into your existing IVR system to give callers an immediate, self-service option for scheduling. This powerful integration enables callers to book meetings without waiting for a human, freeing up staff to handle other tasks.

See our article on [Using Phone Booking as Your Phone Scheduling Agent](#) to learn more.

Offer a Conversational Scheduling Experience

Promote your dedicated Phone Booking Number across your business assets and online channels. Clients can call this number to schedule a meeting, completely **eliminating the need to use a browser interface**.

See our article on [Using Phone Booking to Offer a Conversational Scheduling Experience](#) to learn more.
