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## Mapping Chatbot Questions to Fields

Each Question in your Chatbot can be mapped to a Contact Property to save their responses within a OnceHub Contact, as well as use it to send the data to third party integrations such as CRMs and Zapier.

For information on creating Contact Properties, please take a look at our [Managing Object Properties](#) article.

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### Mapping a Question to a Contact Property

Each Chatbot allows you to configure which Questions will be saved into a Contact Property using the following steps:

1. Open the **Flow Builder Tab** of the Chatbot.
  2. Select the **Question** you want to save to a Contact Property.
  3. Select **In the conversation and as a contact field** under **Where do you want to save the answer to this question?** in the pane on the right.
  4. Select the desired **Contact Field** from the dropdown.
  5. Click on **Save**.
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