

Setting Up a Zap for Booking Calendars Using Contact Fields [New]

In this guide, you will learn how to automate guest information transfer from Booking Calendar Contact fields to your preferred applications via a Zap.

For information on how to capture guest data in Contact Fields, please take a look at our **Mapping Booking** Calendar Questions to Global Fields article.

Setting up the Zap

After mapping your data in OnceHub, follow these steps to create a Zap that retrieves the correct contact when a guest interacts with you.

Step 1: Opening the Zapier pop-up

1. Navigating to Zapier Settings:

- Click the gear icon located in the top-right corner of the page.
- Select **Account Integrations** from the dropdown menu.
- Filter for Automation.
- Click on the **Zapier** tile.

2. Initiating Zap Creation:

- Go to the **Add Zaps** section.
- Search for the application with which you want to create a Zap.

Step 2: Choosing a Template

- 1. A list of Zapier templates will appear below. Select the one that best fits your needs.
- 2. Click **Add Zap** to use your chosen template.

Step 3: Configuring the Trigger Step

- 1. Confirm the **Trigger event** and OnceHub account that should be used.
 - For example, you can use the **Booking Lifecycle Event** trigger to have the Zap trigger whenever a change to a booking is made.
- 2. Complete the test step to ensure the trigger functions correctly.

Step 4: Adding a New Zap Step

1. In the flowchart, click on the + (Add step) button to introduce a new step.



2. Choose **OnceHub** from the list of applications.

Step 5: Adding the Find Contact Action

- 1. Select **Find Contact** from the Action event dropdown.
- 2. Click **Continue** to proceed to the Configure step.
- 3. Select Contact email from the Find Contact by dropdown.
- 4. Click the + and select **Contact Email** for the **Value** field.
- 5. Complete the test step to verify the action.

Step 6: Mapping Data to Your Application

- 1. In the Action for the destination application, proceed to its **Configure** step.
- 2. Add values to required fields by clicking the +.
 - Select **Find Contact in OnceHub**, to map data from the corresponding OnceHub contact fields.
 - Or **Booking Scheduled in OnceHub**, to map booking related data such as Meeting time.
- 3. Click **Continue** once you are done mapping data to your application.
- 4. Complete the test step to ensure the data is successfully sent to your application.

Step 5: Publishing the Zap

Once you are happy with your configuration, click on **Publish** to turn on the Zap.