

SMS Credits in OnceHub

In this article, you'll learn everything about SMS credits, including how they work, the pricing structure, and step-by-step instructions to purchase them.

What Are SMS Credits?

SMS credits allow you to send text-message notifications (e.g., booking reminders) to users and guests. Here's what you need to know:

- **Initial Credits:** Each account starts out with 25 free credits that can be used at any time.
- **Standard SMS Definition:** One credit is deducted per SMS message, defined as a message containing 160 characters or fewer.
- **Global Pricing:** The cost per SMS is the same worldwide. No additional charges or credits are deducted based on the recipient's location.

Pricing for SMS Credits

SMS credits are available in flexible packages to suit your needs. Below is the pricing breakdown:

SMS Credits	Cost (USD)	Cost Per Credit (USD)
100	\$15.00	\$0.15
200	\$25.00	\$0.125
500	\$50.00	\$0.10
1,000	\$90.00	\$0.09
2,000 or more	TBD	\$0.08

How to Purchase SMS Credits

Follow these steps to buy SMS credits for sending booking notifications via text messages:

1. **Access Billing Settings:**

- Click the gear icon located in the top-right corner of your account dashboard.
- Select **Billing** from the dropdown menu.

2. **Initiate the Purchase:**

- Click on **Add credits** to start the purchasing process.

3. **Choose Credit Amount:**

- From the dropdown menu, select the number of SMS credits you would like to purchase.

4. **Confirm and Pay:**

- Click **Proceed to payment**.
 - You will be directed to the payment confirmation screen to complete the transaction.
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