

## How to identify your product

Identifying your scheduling product version ensures you can access the correct support resources and receive accurate assistance from our support team. Follow the steps below to determine whether you're using our new product **Booking Calendars**, or our classic scheduling product **Booking Pages**.

Help articles related to Booking Calendars are clearly labeled as **Booking Calendars [New]** to ensure you're viewing the correct support materials.

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### Check your account creation date

- If your account was created after January 20, 2025, you are using **Booking Calendars [New]**.
- If your account was created before this date, you are likely using **Booking Pages [Classic]**.

Tip: You can locate your account creation date in your welcome email. If you did not create the account or cannot find the email, follow the steps below or contact your Account Admin for assistance.

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### Check your Account

1. Log in to your account.
  2. Look at the navigation menu on the left of your screen.
- If "Booking Calendars" appears in the menu, you're using the new product.
  - If "Booking Pages" appears, you're using the classic product.
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### Still Not Sure? Contact Support!

If you're still unsure which product version you're using, our support team can assist you. [Raise a support ticket](#) or [start a live chat](#), and we'll confirm your product version.

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