

Using Booking Calendars with Chatbots and Routing Forms [New]

Integrating your **Booking Calendar** with **Chatbots** and **Routing Forms** streamlines scheduling by asking relevant screening questions to qualify leads before committing your time and resources.

Benefits of Using Booking Calendars with Chatbots and Routing Forms:

- **Lead Qualification:** Ask tailored questions to identify the client's needs and route them to the appropriate **Booking Calendar** for scheduling.
- **Streamlined Scheduling Experience:** Clients can book appointments directly within the **Chatbot** or **Routing Form**, reducing friction and improving convenience.

Setting Up Booking Calendars in Chatbots

1. Click **Chatbots** in the left-hand menu.
2. Select the **Chatbot** you want to edit.
3. In the right-hand menu, scroll down to **Booking Calendar Action**.
4. Drag the **Booking Calendar Action** into your Chatbot workflow.
5. Use the **Select a booking calendar** dropdown to choose the desired calendar.
6. Click **Save**.

Setting Up Booking Calendars in Routing Forms

1. Click **Routing Forms** in the left-hand menu.
2. Select the **Routing Form** you want to edit.
3. In the right-hand menu, scroll down to **Booking Calendar Action**.
4. Drag the **Booking Calendar Action** into your Routing Form workflow.
5. Use the **Select a booking calendar** dropdown to choose the desired calendar.
6. Click on **Save**.