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Welcome! If your account was created after January 20, 2025, you are using our new **Booking Calendars [New]**.

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Using Booking Calendars with Chatbots and Routing Forms [New]

Integrating your **Booking Calendar** with **Chatbots** and **Routing Forms** streamlines scheduling by asking relevant screening questions to qualify leads before committing your time and resources.

Benefits of Using Booking Calendars with Chatbots and Routing Forms:

- **Lead Qualification:** Ask tailored questions to identify the client's needs and route them to the appropriate **Booking Calendar** for scheduling.
 - **Streamlined Scheduling Experience:** Clients can book appointments directly within the **Chatbot** or **Routing Form**, reducing friction and improving convenience.
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Setting Up Booking Calendars in Chatbots

1. Click **Chatbots** in the left-hand menu.
 2. Select the **Chatbot** you want to edit.
 3. In the right-hand menu, scroll down to **Booking Calendar Action**.
 4. Drag the **Booking Calendar Action** into your Chatbot workflow.
 5. Use the **Select a booking calendar** dropdown to choose the desired calendar.
 6. Click **Save**.
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Setting Up Booking Calendars in Routing Forms

1. Click **Routing Forms** in the left-hand menu.
 2. Select the **Routing Form** you want to edit.
 3. In the right-hand menu, scroll down to **Booking Calendar Action**.
 4. Drag the **Booking Calendar Action** into your Routing Form workflow.
 5. Use the **Select a booking calendar** dropdown to choose the desired calendar.
 6. Click on **Save**.
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