# Connect Your Video Conferencing App

Easily integrate video conferencing apps with your account to help automate your online meetings. This article outlines which apps can be connected and provides step-by-step guidance on how to connect.

# Supported Video Conferencing Apps

Some video conferencing apps are automatically connected through your productivity suite, while others can be integrated as standalone tools depending on your needs.

## **Productivity Suite-Based Apps**

These apps are automatically connected by integrating your productivity suite with OnceHub:

- Google Meet (Google Workspace)
- Microsoft Teams (Office 365)
- Skype (Office 365)

### **Standalone Video Conferencing Apps**

These apps can be connected directly:

- Zoom
- GoToMeeting
- Webex

# How to Connect Your Video Conferencing App

### **Navigating to User Integrations**

- 1. Click on your profile picture in the top right-hand corner.
- 2. Select User Integrations.

### **Connecting Your Video Conferencing App**

- 1. Click on the tile of the video conferencing app you want to connect.
- 2. Click on **Connect**.
- 3. Follow the instructions in the pop-up.

When connecting to your video conferencing app, you might see an alert about the browser's pop-up blocker blocking the connection window.

There are two possible ways in which this can be fixed:

# **OnceHub** Help Article

- 1. Create an exception for https://app.oncehub.com/. This will whitelist OnceHub with your browser and pop-ups from OnceHub will not be blocked.
- 2. You can disable the pop-up blocker entirely.

The following links provide step-by-step instructions for each browser type:

- Google Chrome
- Mozilla Firefox
- Safari