

Connect Your Video Conferencing App

Easily integrate video conferencing apps with your account to help automate your online meetings. This article outlines which apps can be connected and provides step-by-step guidance on how to connect.

Supported Video Conferencing Apps

Some video conferencing apps are automatically connected through your productivity suite, while others can be integrated as standalone tools depending on your needs.

Productivity Suite-Based Apps

These apps are automatically connected by integrating your productivity suite with OnceHub:

- Google Meet (Google Workspace)
- Microsoft Teams (Office 365)
- Skype (Office 365)

Standalone Video Conferencing Apps

These apps can be connected directly:

- Zoom
- GoToMeeting
- Webex



How to Connect Your Video Conferencing App

Navigating to User Integrations

- 1. Click on your profile picture in the top right-hand corner.
- 2. Select User Integrations.

Connecting Your Video Conferencing App

- 1. Click on the tile of the video conferencing app you want to connect.
- 2. Click on Connect.
- 3. Follow the instructions in the pop-up.

When connecting to your video conferencing app, you might see an alert about the browser's pop-up blocker blocking the connection window.

There are two possible ways in which this can be fixed:

- 1. Create an exception for https://app.oncehub.com/. This will whitelist OnceHub with your browser and pop-ups from OnceHub will not be blocked.
- 2. You can disable the pop-up blocker entirely.

The following links provide step-by-step instructions for each browser type:

- Google Chrome
- Mozilla Firefox
- Safari