

Adding Resource pools to Master pages [Legacy]


[Resource pools](#) allow you to dynamically distribute bookings among a group of Team members in the same department, location, or with any other shared characteristic. After you've [created a Resource pool](#) and added all the relevant [Booking pages](#) to it, you'll need to add the Resource pool to a Master page to start distributing bookings to your pool members.

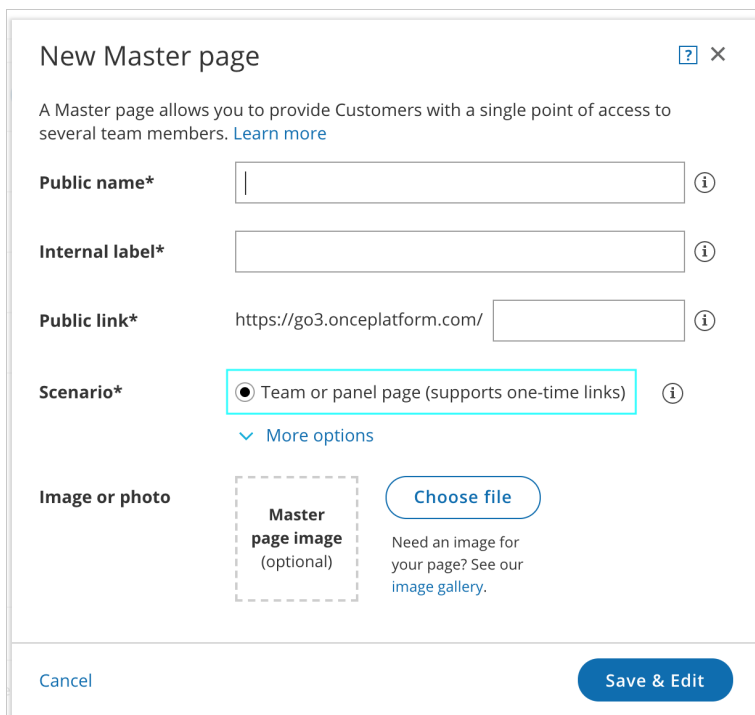
In this article, you'll learn how to add a Resource pool to a Master page.

Requirements

- To create or edit a Master page, you must be a [OnceHub Administrator](#).
- Resource pools can ONLY be added to Master pages using team or panel pages.

Adding Resource pools to Master pages

1. Go to **Booking pages** in the bar on the left.
2. Click the Plus button  in the **Master pages** pane to [create a new Master page](#).
3. The **New Master page** pop-up appears (Figure 1).



New Master page ? ×

A Master page allows you to provide Customers with a single point of access to several team members. [Learn more](#)

Public name* i

Internal label* i

Public link* i

Scenario* Team or panel page (supports one-time links) i
∨ More options

Image or photo
Master page image (optional) Choose file
 Need an image for your page? See our [image gallery](#).

[Cancel](#) Save & Edit

Figure 1: New Master page pop-up

4. After defining the Master page's Public name, Internal label and Public link, select **Team or panel page** as the **Scenario**.

Tip:

When you use a Master page with team or panel pages, you can also [generate one-time links](#) which are good for one booking only, eliminating any chance of unwanted repeat bookings.

A Customer who receives the link will only be able to use it for the intended booking and will not have access to your underlying [Booking page](#). One-time links [can be personalized](#), allowing the Customer to pick a time and schedule without having to fill out the [Booking form](#).

5. Click **Save & Edit**. You'll be redirected to the Master page [Overview section](#) to continue editing your settings.
6. Go to the [Event types and assignment section](#) of the Master page.
7. Click **Add Event type**.
8. Select which [Event types](#) will be offered in your Master page (Figure 3). Master pages with Dynamic rules can only include Event types configured to [Automatic booking](#) and Single session. [Learn more about conflicting settings when using team and panel pages](#)

Event types and assignment ?

Select the Event types to show in your Master page, and choose who should receive the booking.
You can use [Resource pools](#) to manage team assignment rules such as Round Robin and Pooled availability

Display order i	Event type	Booking assignment i	Additional team members i	...
1	Intro session ▼	Suzie main page ▼	None ▼	...

[+ Add Event type](#)

Figure 3: Add Event types and assignment

9. Next, use the [Booking assignment](#) drop-down to select which [Resource pool](#) should provide that Event type.
10. Finally, if your Event type requires participation from multiple Team members simultaneously, you can create Panel meetings by adding any number of [Additional team members](#). These Team members can be defined by selecting specific Booking pages or by selecting Resource pools.

Note:

The same Resource pool cannot be selected as the Booking assignment and as the Additional team member in a single rule. [Learn more about conflicting settings when using team or panel pages](#)

11. You can use the same Resource pool across multiple rules, and you can use multiple Resource pools per rule and across rules. This ultimately allows you to have multiple distribution methods on a single Master page.
12. Reorder the Event types to ensure they appear on your Master page in the order that you want. You can move a row up or down by clicking on the left side of the row and dragging to the position you want (Figure 4).

Select the Event types to show in your Master page, and choose who should receive the booking.
 You can use [Resource pools](#) to manage team assignment rules such as Round Robin and Pooled availability

Display order ⓘ	Event type	Booking assignment ⓘ	Additional team members ⓘ
1	Intro session ▼	Suzie main page ▼	None ▼
2	Consultation ▼	Sales team ▼	None ▼
3	Demo ▼	Sales team ▼	1 selected ▼

[+](#) Add Event type

Figure 4: Click and drag a row to reorder

13. Click **Save**.

Your Master page with Resource pools is now ready to go! When a Customer schedules using this Master page, bookings will be assigned to pool members according to the pool's distribution method. Once your pool starts to receive bookings, you'll have real-time visibility of [how many bookings each Team member received](#) and [how many bookings were removed](#).