

Resource pools: Resources [Legacy]

Resource pools allow you to dynamically distribute bookings among a group of Team members in the same department, location, or with any other shared characteristic.

The **Resources** section of the Resource pool is where you determine which Team member's **Booking pages** are included in the pool. These are the Team members that will receive bookings. How bookings are assigned across these Team members is determined by the Resource pool's distribution method.

Resource pool: Product Team

Overview Resources

Average bookings per Booking page: 10

Add Booking pages

Automatic correction **ON**

Booking page	Date joined	Participating	Bookings received	Bookings removed	
Harry Bright	Jun 13, 2019	Yes	10	0	Remove
John Smith	Jun 13, 2019	Yes	12	3	Remove
Laura Jones	Jun 13, 2019	Yes	9	0	Remove

Figure 1: Resource pool Resources section

In this article, you'll learn about using the Resources section.

Requirements

To define the **Resources** section in a Resource pool, you must be a [OnceHub Administrator](#).

Defining Resources in a Resource pool

1. Go to **Booking pages** in the bar on the left.
2. Select **Resource pools** on the left (Figure 1).

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resource pools

Add a Resource pool

Included Booking pages	Edit	Delete
9	Edit	Delete
2	Edit	Delete
4	Edit	Delete
4	Edit	Delete
6	Edit	Delete
2	Edit	Delete
2	Edit	Delete

Figure 1: Resource pools

3. Select the Resource pool that you'd like to add **Booking pages** to.
4. Go to the **Resources** section.

- Using the **Add Booking pages** drop-down menu, select the Booking pages you would like to be part of this Resource pool. You can add as many Booking pages as you like. All types of Booking pages can be added to the pool, regardless of [any existing associations between Booking pages and Event types](#).
- To start distributing bookings to your pool members, you need to [add the Resource pool](#) to a [Master page](#) using [team](#) or [panel](#) pages.

Using Assignment priority

If you're using [Pooled availability with priority](#) as your distribution method, you can set a priority for each Booking page after you've added them. Bookings will be assigned to the Booking page with the highest priority available at the selected time. [Learn more about Pooled availability with priority](#)

Booking page	Assignment priority ⓘ	Date joined	Participating ⓘ	Bookings received ⓘ	Bookings removed ⓘ	
Harry Bright	Medium - 5 ▼	Jun 13, 2019	Yes	0	0	Remove
John Smith	High - 10 ▼	Jun 13, 2019	Yes	0	0	Remove
Laura Jones	Low - 3 ▼	Jun 13, 2019	Yes	0	0	Remove

Figure 2: Set the Assignment priority for each Booking page

Using Automatic correction

If you're using [Round robin](#) as your distribution method, you can decide whether you would like [removed bookings](#) to be compensated for. By default, [Automatic correction](#) is toggled **ON** to make sure that any Team member who falls behind due to cancellations is automatically moved to the front of the line until they have caught up. If for any reason you want to turn this off, you can at any time. [Learn more about Automatic correction](#)

Resource pool: Senior Account Executives

Overview
Resources

Resources

Add Booking pages

Automatic correction **ON** ⓘ

Booking page	Date joined	Participating ⓘ	Bookings received ⓘ	Bookings removed ⓘ	
Mandy Jones	Aug 2, 2018	Yes	0	0	Remove
Marie Mabel	Aug 2, 2018	Yes	0	0	Remove
Sandra Fish	Aug 2, 2018	Yes	0	0	Remove

Save Discard

Figure 3: Automatic correction