

Master pages: Labels and instructions [Legacy]

In the Master page **Labels and instructions** section, you can define the public labels for the different entities in your [Master page](#). You can also customize instructions that will help your Customers make the right selections during the scheduling process.

You can access this section by going to **Booking pages** on the left and select the relevant Master page → **Labels and instructions**.

Note:

The settings vary based on the [Master page scenario](#), and whether you have public [categories](#) in your account.

Public label

Public labels are Customer-facing and are displayed during the scheduling process as the Customer makes selections. They are also used in scheduling confirmation pages and emails. If you have public categories in your account, you can set their labels here as Customers will see them.

For example, if the [Event types](#) in your Master page represent a product (Figure 1), then it will be listed as such in the confirmation page (Figure 2).

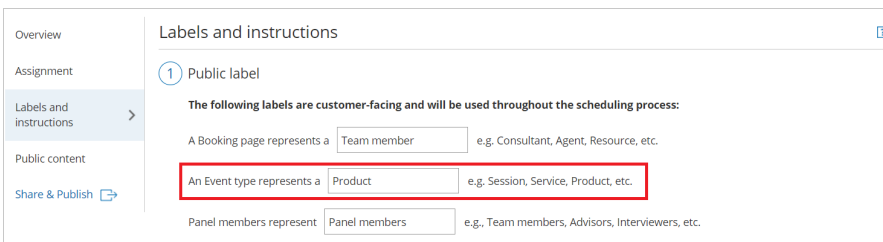


Figure 1: Adding a public label to an Event type

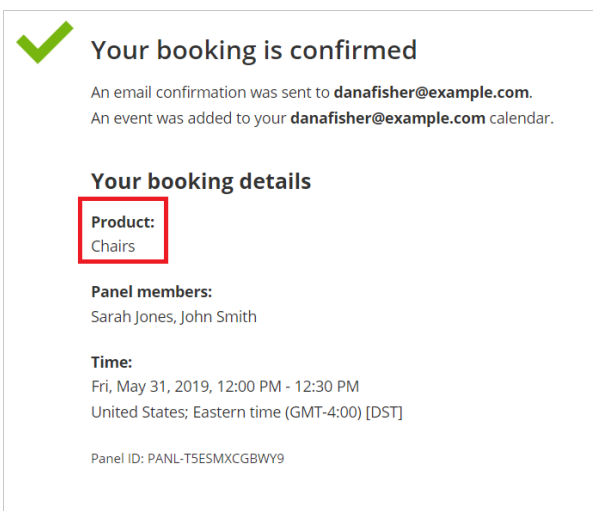


Figure 2: Booking confirmation page

Selection instructions

In this section, you tell Customers what they should select. This section and its contents are different depending on the

scenario you chose for your Master page. Only relevant fields will be displayed.

Specify the instructions to help your Customers understand what they are choosing. These instructions appear in the appropriate steps in the booking process.

For example, if you make the **Selection instructions for Event types** "Select a product" (Figure 3), then the title of the Event type selection step in the Customer scheduling flow will be "Select a product" (Figure 4).

2 Selection instructions

Selection instructions for Booking pages

Selection instructions for Event types

Figure 3: Selection instructions section

ScheduleOnce Help

Select a product

Filing cabinets
Duration: 60 min ➤

Chairs
Duration: 30 min ➤

Desks
Duration: 15 min ➤

Figure 4: Event type selection