

Master pages: Labels and instructions [Legacy]

In the Master page **Labels and instructions** section, you can define the public labels for the different entities in your [Master page](#). You can also customize instructions that will help your Customers make the right selections during the scheduling process.

You can access this section by going to **Booking pages** on the left and select the relevant Master page → **Labels and instructions**.

Note:

The settings vary based on the [Master page scenario](#), and whether you have public [categories](#) in your account.

In this article:

- [Public label](#)
- [Selection instructions](#)

Public label

Public labels are Customer-facing and are displayed during the scheduling process as the Customer makes selections. They are also used in scheduling confirmation pages and emails. If you have public categories in your account, you can set their labels here as Customers will see them.

For example, if the [Event types](#) in your Master page represent a product (Figure 1), then it will be listed as such in the confirmation page (Figure 2).

The screenshot shows the 'Labels and instructions' configuration page. On the left is a navigation menu with 'Overview', 'Assignment', 'Labels and instructions' (selected), 'Public content', and 'Share & Publish'. The main content area is titled 'Labels and instructions' and contains a section for 'Public label'. A red box highlights the following text: 'An Event type represents a Product e.g. Session, Service, Product, etc.' Other visible text includes: 'The following labels are customer-facing and will be used throughout the scheduling process:', 'A Booking page represents a Team member e.g. Consultant, Agent, Resource, etc.', and 'Panel members represent Panel members e.g., Team members, Advisors, Interviewers, etc.'

Figure 1: Adding a public label to an Event type

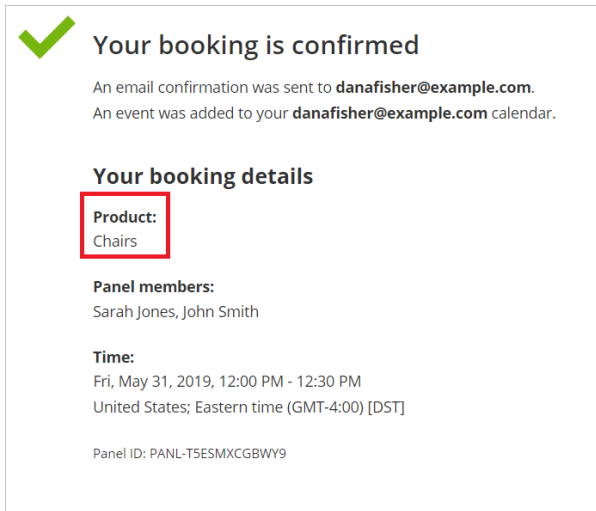


Figure 2: Booking confirmation page

Selection instructions

In this section, you tell Customers what they should select. This section and its contents are different depending on the [scenario](#) you chose for your Master page. Only relevant fields will be displayed.

Specify the instructions to help your Customers understand what they are choosing. These instructions appear in the appropriate steps in the booking process.

For example, if you make the **Selection instructions for Event types** "Select a product" (Figure 3), then the title of the Event type selection step in the Customer scheduling flow will be "Select a product" (Figure 4).

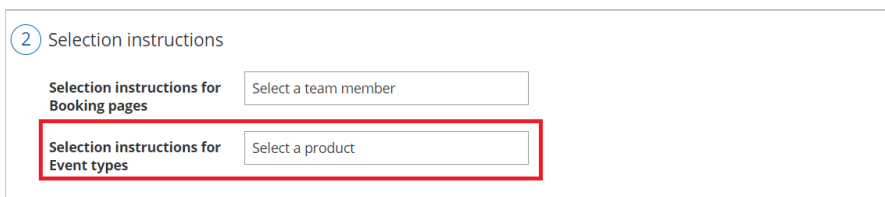


Figure 3: Selection instructions section

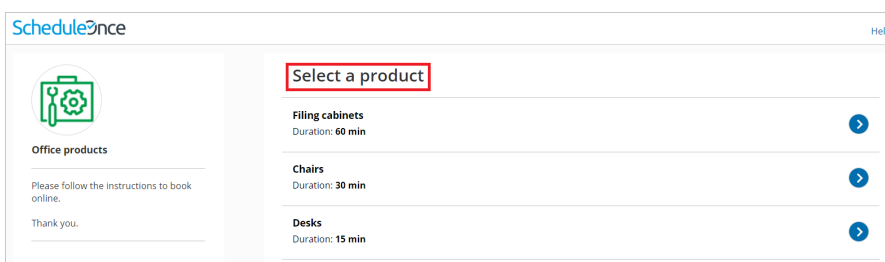


Figure 4: Event type selection