

Add a chatbot to your website that visitors can click to open

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On-click chatbots will pop up after a visitor clicks a specific button or link on your website. This is useful for engaging with visitors in specific areas of your website, so you can learn more about them and qualify them further.

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Create the chatbot

1. In OnceHub, go to **Chatbots**.
2. Click on the **Create chatbot**.

[Create the chatbot](#) as you prefer, either from scratch or using a template.

If an existing chatbot is close to what you're wanting, you can duplicate that one instead by clicking the three-dot menu by that chatbot and selecting **Duplicate**.

When you've added the interactions you want, routed them, and designed the chatbot as you like, navigate to the **Share** tab.

Choose between two publishing options

- **Lightbox on click:** Opens over the whole website when clicked by the visitor and captures their attention completely.
- **Widget on click:** Pops up on the bottom right of the screen, within a chat frame. The visitor interacts with your chatbot within the widget and can still scroll through the website page.

Install the code

In OnceHub

Grab the code you need for your website.

1. On the **Share** page, choose the publishing option you want (see above).
2. Copy the code.

On your website

Add the code to your website on each individual page where you want the chatbot. This may involve creating an html widget, block, or some other custom html element, depending on how you build your website and which service hosts it.

That's it! Your website can now display your chatbot in the place you added it.
