

What's new in version 9.8?

Last Modified on Jan 12, 2021

In version 9.8, we've restructured and expanded our [Trust Center](#) to make your rights clearer and your review process even easier. You'll see improved access to the answers and processes that can keep your business safe. We also provide materials that demonstrate how we protect your data.

Here's a more in-depth look into each section of the [Trust Center](#):

FAQ

Cut straight to the most frequently asked questions about privacy, security, and legal agreements. [Visit the FAQ page](#)

Security

Learn how we build security into everything we do.

Find details on our data security, software security, operational security, and infrastructure security, including monitoring. [Visit the Security page](#)

Your rights

Read a quick summary of your GDPR rights, point by point.

Exercise those rights by submitting data deletion and updating requests through the provided form. [Visit the Your rights page](#)

Data privacy

Learn our responsibilities regarding the data you enter into our software and the data we collect from you.

Understand how long we keep your data, along with our retention and deletion procedures. [Visit the Data privacy page](#)

Compliance

Details into the multiple industry standards and privacy laws we meet, including GDPR, PCI Level 1, SOC 2 Type 2, Privacy Shield, HIPAA, and FERPA.

We hold ourselves accountable through third-party auditing and testing. Find information on the ways we meet these standards. [Visit the Compliance page](#)

Subprocessors

We provide complete transparency into the third-party services that host our services and provide specific functions within our services.

We've added the ability for you to subscribe to future subprocessor updates through an RSS feed. [Visit the Subprocessors page](#)

Legal

Access all our policies and agreements and understand, in clear language, what they mean for your organization.

We've redrafted all relevant agreements and notices to keep them up-to-date with the current laws in various

countries. [Visit the Legal page](#)

Due diligence

Performing due diligence doesn't need to be an overly lengthy and laborious process.

We provide all relevant documents together in our Due Diligence Pack, which you can request on this page. [Visit the Due diligence page](#)

For any questions, please don't hesitate to comment or [contact us](#) for more information.
