

How to remove OnceHub branding on customer-facing elements

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OnceHub is highly customizable, providing you with advanced branding tools that allow you to make our products a part of your organization's environment. If you have customized your page, email, and other customer-facing elements, we take a hands-off approach with our own branding and ensure yours is front and center.

Specific cases

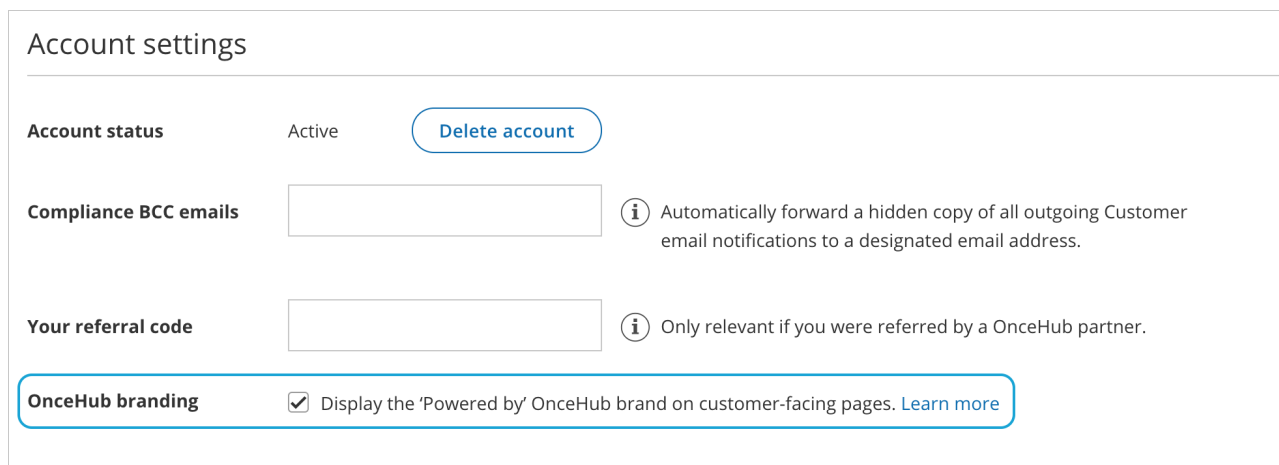
In the following scenarios, we do not show our own branding:

- Using a [custom theme](#): No branding the left pane of the relevant Booking page or Master page
- Using [email from your domain](#): No branding on customer notification emails
- Using [custom notification template](#): No branding on relevant customer notification emails

OnceHub branding added by default

If you have not customized these elements, we add a small bit of text by default, such as the text, "Powered by ScheduleOnce," on a Booking page or customer notification email.

However, if you prefer not to display this text, it can be toggled off easily in your OnceHub account **Settings** section.



Account settings

Account status Active [Delete account](#)

Compliance BCC emails ⓘ Automatically forward a hidden copy of all outgoing Customer email notifications to a designated email address.

Your referral code ⓘ Only relevant if you were referred by a OnceHub partner.

OnceHub branding Display the 'Powered by' OnceHub brand on customer-facing pages. [Learn more](#)

Simply uncheck the **OnceHub branding** box and this text will be removed from all customer-facing elements for future interactions.



Note:

To remove OnceHub branding, you may need to upgrade your plan.

Specific cases

In certain scenarios, branding is removed by default:

- Using a [custom theme](#): Branding removed from the left pane of the relevant Booking page or Master page
 - Using [email from your domain](#): Branding removed on customer notification emails
 - Using [custom notification template](#): Branding removed on relevant customer notification emails
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