

# Payment transaction types and statuses

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ScheduleOnce has partnered with PayPal to offer [payment integration through all phases of the booking lifecycle](#). From the initial booking through to rescheduling and cancellations, you can increase sales, generate additional revenue streams, and reduce administrative overheads.

If you've set up [Payment integration](#), transactions made via ScheduleOnce will appear in the [Activity stream](#) with the relevant status and type (Figure 1). Transaction data is also available in the [Revenue reports](#).

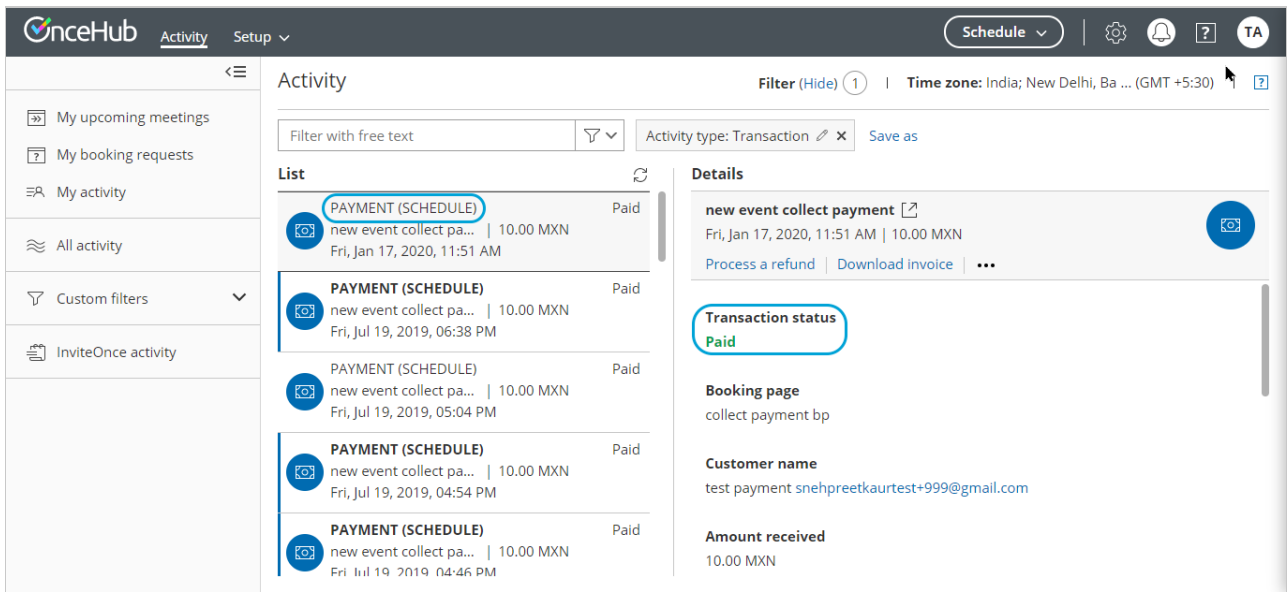


Figure 1: Transactions in the Activity stream

Below is the mapping of the scenarios, Transaction statuses, and Transaction types which are displayed in the Activity stream.

Scenario	Status	Transaction type	Menu actions
Customer schedules a booking and purchases the service	PAYMENT (SCHEDULE)	Paid	<a href="#">Process a refund</a> <a href="#">Download invoice</a>
Customer reschedules the booking and pays the reschedule fee.	PAYMENT (RESCHEDULE)	Paid	<a href="#">Process a refund</a> <a href="#">Download invoice</a>
Customer schedules a booking and purchases the	PAYMENT PENDING	Pending	<a href="#">Download</a>

service. The transaction is in a Pending status in PayPal.	(SCHEDULE)		invoice
Customer cancels the booking and automatically receives the refund for the service.	AUTOMATIC REFUND (CANCELLATION)	Refunded	Download invoice
Customer cancels the booking and automatically receives the refund for the service. The transaction is in a Pending status in PayPal.	AUTOMATIC REFUND PENDING (CANCELLATION)	Refund pending	Download invoice
The User processed a refund <a href="#">directly via ScheduleOnce</a> .	MANUAL REFUND VIA SCHEDULEONCE	Refunded	Download invoice
The User refunded the Customer via PayPal. The transaction is reflected in the Activity stream.	MANUAL REFUND VIA PAYPAL	Refunded	