

Session package statuses

Last Modified on Jul 15, 2020

[Session packages](#) let you offer your Customers the opportunity to schedule multiple sessions at once. This is a great way to entice your Customers to make a longer-term commitment. When scheduling with you, your Customers will pick a number of different time slots that suit them and will only be required to provide their details once. [See a demo](#)

You can access Session packages in the [Activity stream](#) (Figure 1) and see the [related sessions](#) that are part of the package.

Session packages have three possible statuses:

- **Created:** The Customer has scheduled a Session package.
- **Updated:** When an individual session is canceled or rescheduled, the Session package status will change to **Updated**. In the **Details** pane, you can see the detailed status of each individual session.
- **Completed:** A session package is marked as **Completed** when all individual sessions that are in the package have taken place.

Details

15-minute meeting [↗](#)
15 min | 3 sessions

[View all activities for this Customer](#) | [View related activities](#)

Status
Created

Figure 1: Session package status