

Salesforce integration security

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The [OnceHub integration with Salesforce](#) communicates with your Salesforce organization in real time using the Salesforce API. All API calls between OnceHub and Salesforce are made via a special [API User](#) that is granted the OnceHub [permission set](#). This ensures that new records can always be created, and at the same time, the permissions of individual Salesforce users are not altered.

Below is how OnceHub communicates with Salesforce:

- **Access your basic information (id, profile, email, address, phone):** Allows access to the Identity URL service.
 - **Perform requests on your behalf at any time (refresh_token, offline_access):** Allows a refresh token to be returned if you are eligible to receive one. This lets the app interact with the User's data while the User is offline. The refresh_token scope is synonymous with offline_access.
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