

Booking page access permissions

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Booking pages in a multi-User account are portable and shareable. This means they can be moved between User profiles and accessed by multiple Users. Additionally, any User in the account can choose to subscribe to email or SMS [User notifications](#) for a specific Booking page.

In this article, you'll learn about the different types of Booking page access permission.

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Access permission levels

Access to Booking pages is determined by a User's **Access permission** for that specific page. There are four levels of permission that Users can have for a Booking page: **Owner**, **Editor**, **Viewer**, and **No access**. See below for more details on each level.

To edit Booking page access permissions, you must be a [OnceHub Administrator](#). However, you do not need a license. [Learn more](#)

Editing Booking page access permissions

1. In OnceHub, click **Booking Pages** in the left-hand navigation bar.
2. Then, open the Booking page action menu (three dots) in the **Booking pages** pane (Figure 1).
3. Select **Booking page access**.

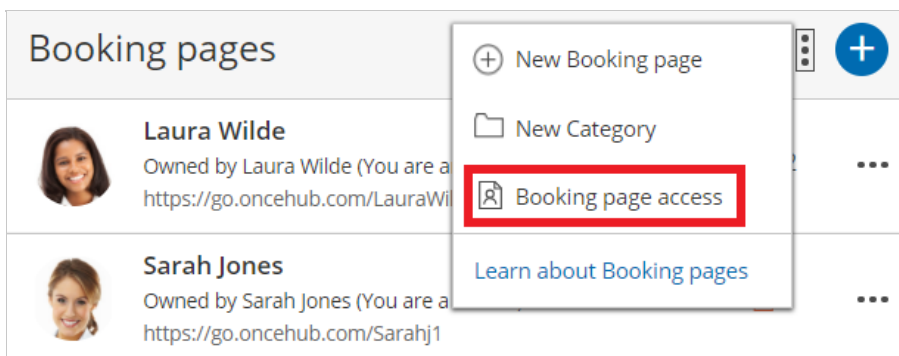


Figure 1: Booking page action menu

4. Use the **User** drop-down in the top right-hand corner to switch between Users. Use the **Access permission** drop-down

to determine the User's access permissions for each Booking page in the account.

Booking page	Public link	Owner	Access permission	Configuration
> John Smith	../JohnSmith5	John Smith	Owner	⚙️ Edit
> Laura Wilde	../LauraWilde	Laura Wilde	Editor	⚙️ Edit
Sarah Jones	../Sarahj1	Sarah Jones	Viewer	👁️ View

Figure 2: Booking page access

Alternatively, go to **Booking pages** in the bar on the left, then select the relevant Booking page → **Overview** section. Here you can edit the specific Booking page's Owner and Editor (Figure 3). This method is only possible if the Administrator is able to edit the specific Booking page.

Booking page: Sales call

Accept bookings ON

Share & Publish
<https://go.oncehub.com/salescall221>
 • Personalize for a specific Customer
 • Share dynamic links
 • Publish on your website

Owner Dana Fisher

Editors None

Time zone Eastern time (GMT-4:00) [DST] (Edit)

Category None (New)

Locale System - English (US) (default)

Theme Light system theme (default)

Associated with 1 Event type
 • 15-minute meeting
[Add/remove Event types](#)

Included in Master pages

Figure 3: Edit the Owner and Editors in the Booking page Overview section

Note:

If you change the Owner of a Booking page, any **User notifications** settings you have previously customized for the Owner will be returned to the default settings for the new Booking page Owner.

Booking page access permission levels

There are four levels of permission that Users can have for a Booking page.

Owner

This level of permission is available for both Administrator and Member User roles. The **Booking page Owner** is the person who receives the bookings created via the Booking page. The Owner is the only User who can see the details of their calendar appointments. The Owner also receives the Booking page's activity in their **Activity stream** and is automatically subscribed to all email **User notifications** for that Booking page. There can only be one Owner for each Booking page.

- [When using booking pages with a connected calendar](#), the booking is automatically created in the Owner's connected calendar.
- [When using booking pages without a connected calendar](#), the Owner and any additional Editors can receive a scheduling confirmation email with a calendar event that can be manually added to the calendar.

You must be assigned a scheduled meetings license to be Owner of an enabled Booking page. [Learn more](#)

[Learn more about Booking page ownership](#)

Editor

This level of permission is available for both Administrator and Member User roles. By default, an Editor has almost complete access rights to the Booking page. An Editor also receives all activity for that Booking page in their Activity stream. An Editor can't view the detailed information of the appointments from the Owner's calendar in the [Date-specific Availability section](#). The Editor can [subscribe to all email and SMS User notifications](#) for that Booking page.

You do not need an assigned scheduled meetings license to be Editor of a Booking page. [Learn more](#)

Viewer

Only Admins can have this access level and it is the default permission when an Administrator User is created.

Viewers can see all Booking pages, Event types, and Master pages on the **Booking pages setup** page. Viewers also receive all activity for all Booking pages in the Activity stream. Viewers can't edit the settings of Booking pages and don't receive booking notifications.


You do not need an assigned scheduled meetings license to be Viewer of a Booking page. [Learn more](#)

No access

This level of permission is available for Member User role only. With this access level, the specific Booking page won't show at all in the Member's account. Only Members can have this access level and it is the default permission when a new Member User is created.

Granular-level access permissions

In addition to the four access levels described above, you can define **granular-level (section-specific) access** (Figure 4) to Booking page sections. This applies to both Owner and Editor access levels. An Administrator editing a User profile can choose whether to grant that User read-only or editing privileges for all Booking page sections.

To edit these settings, go to the **Booking page access** section and click the  icon at the left of each row where the User is Owner/Editor.





Booking page	Public link	Owner	Access permission	Configuration
 John Smith	../JohnSmith5	John Smith	Owner	 Edit
 Laura Wilde	../LauraWilde	Laura Wilde	Editor	 Edit
John's permissions for Laura Wilde				
<input checked="" type="checkbox"/> Can edit the Overview section	<input checked="" type="checkbox"/> Can edit the Location settings section	<input checked="" type="checkbox"/> Can edit the Booking form and redirect section	<input checked="" type="checkbox"/> Can edit the Customer notifications section	<input checked="" type="checkbox"/> Can edit the User notifications section
<input checked="" type="checkbox"/> Can edit the Event types section	<input checked="" type="checkbox"/> Can edit the Booking form and redirect section	<input checked="" type="checkbox"/> Can edit the Customer notifications section	<input checked="" type="checkbox"/> Can edit the User notifications section	<input checked="" type="checkbox"/> Can edit the Cancel/reschedule policy section
<input checked="" type="checkbox"/> Can edit the Associated calendars section	<input checked="" type="checkbox"/> Can edit the Customer notifications section	<input checked="" type="checkbox"/> Can edit the User notifications section	<input checked="" type="checkbox"/> Can edit the Cancel/reschedule policy section	<input checked="" type="checkbox"/> Can edit the Salesforce settings section
<input checked="" type="checkbox"/> Can edit the Recurring availability section	<input checked="" type="checkbox"/> Can edit the User notifications section	<input checked="" type="checkbox"/> Can edit the Cancel/reschedule policy section	<input checked="" type="checkbox"/> Can edit the Salesforce settings section	<input checked="" type="checkbox"/> Can edit the Public content section
<input checked="" type="checkbox"/> Can edit the Date-specific availability section	<input checked="" type="checkbox"/> Can edit the Cancel/reschedule policy section	<input checked="" type="checkbox"/> Can edit the Salesforce settings section	<input checked="" type="checkbox"/> Can edit the Public content section	
<input checked="" type="checkbox"/> Can edit the Scheduling options section	<input checked="" type="checkbox"/> Can edit the Salesforce settings section	<input checked="" type="checkbox"/> Can edit the Public content section		
<input checked="" type="checkbox"/> Can edit the Time slot settings section	<input checked="" type="checkbox"/> Can edit the Public content section			

Figure 4: Granular permissions