


Conflicting settings (collecting payments from Customers)

Last Modified on Jul 21, 2019

 **Note:**

This article only applies if you use our [PayPal integration to collect payments from your Customers](#). If you have any questions on how we bill you as a OnceHub Customer, go to the [Account billing article](#).

Payment integration is not compatible with the following configuration settings and vice versa:

- **Booking pages without Event types:** Payment integration only works with [Event types](#). Booking pages that you have created without Event types do not include Payment settings. When Booking pages include Event types, you can define and customize the [Payment and cancel/reschedule policy](#) under the Event type.
- **Booking with approval:** Payment integration does not work with the Booking with approval mode. Payment integration can only work when your Event type is set to the Automatic booking mode.