

What's new in version 7.4?

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ScheduleOnce 7.4 includes multiple improvements to the ScheduleOnce connector for Salesforce. Improvements include enhanced security options, Record Type mapping, and improved performance.

Salesforce connector – Record Type mapping

It is now possible to retrieve Salesforce Record Types when connecting to your Salesforce environment. You can now map specific Record Types such as Web Leads, Customers, or Partners, to different Booking pages. New records created in Salesforce will have the Record Type based on the Booking page that was used. [Learn more about Record Type mapping](#)

The screenshot displays the 'Salesforce connector settings' interface. It is divided into three main sections:

- Salesforce Record Types:** This section includes a descriptive text: 'When a new booking is made, new records are created with a Salesforce Record Type.' Below this are five dropdown menus for mapping record types: 'Lead Record Type' (set to 'Web lead'), 'Contact Record Type' (set to 'Customer'), 'Account Record Type' (set to 'Account'), 'Case Record Type' (set to 'Web lead'), and 'Event Record Type' (set to 'Account'). A mouse cursor is shown clicking on the 'Account' option in the 'Event Record Type' dropdown.
- Salesforce Activity Event creation:** This section has a radio button selected for 'Always create a Salesforce Event when a booking is made' and another for 'Do not create Salesforce Events' with a 'Learn more' link.
- Bookings created via General links:** This section has a radio button selected for 'Salesforce Leads' and others for 'Salesforce Contacts', 'Salesforce Cases', and 'Do not integrate with Salesforce'. A yellow callout box on the right states: 'When using personalized Salesforce links, the object integration is determined by the Salesforce Record ID passed in the URL.'

At the bottom of the settings panel are 'Save' and 'Cancel' buttons.

Salesforce connector – Advanced security options

The Salesforce connector enables a secure connection between ScheduleOnce and your Salesforce environment. Additional security options now enable two working modes, supporting organizations with security requirements of varying levels. [Learn more about the Salesforce connector security](#)

As always, if you have any questions or feedback, we would love to hear it. You can use our [Contact page](#).
