

Master page: Labels and instructions section

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In the Master page **Labels and instructions** section, you can define the public labels for the different entities in your [Master page](#). You can also customize instructions that will help your Customers make the right selections during the scheduling process.

You can access this section by going to **Booking pages** on the left and select the relevant Master page → **Labels and instructions**.

Note:

The settings vary based on the [Master page scenario](#), and whether you have public [categories](#) in your account.

In this article:

- [Public label](#)
- [Selection instructions](#)

Public label

Public labels are Customer-facing and are displayed during the scheduling process as the Customer makes selections. They are also used in scheduling confirmation pages and emails. If you have public categories in your account, you can set their labels here as Customers will see them.

For example, if the [Event types](#) in your Master page represent a product (Figure 1), then it will be listed as such in the confirmation page (Figure 2).

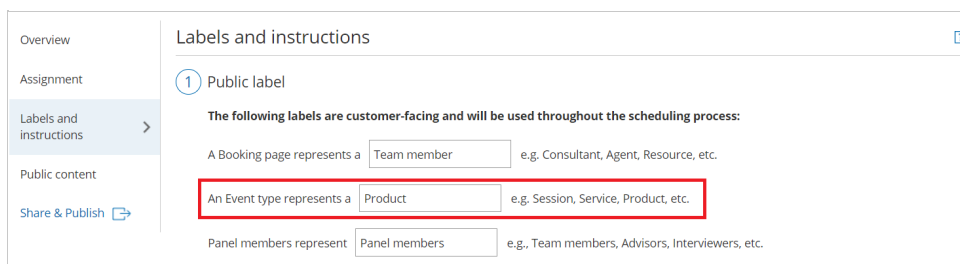
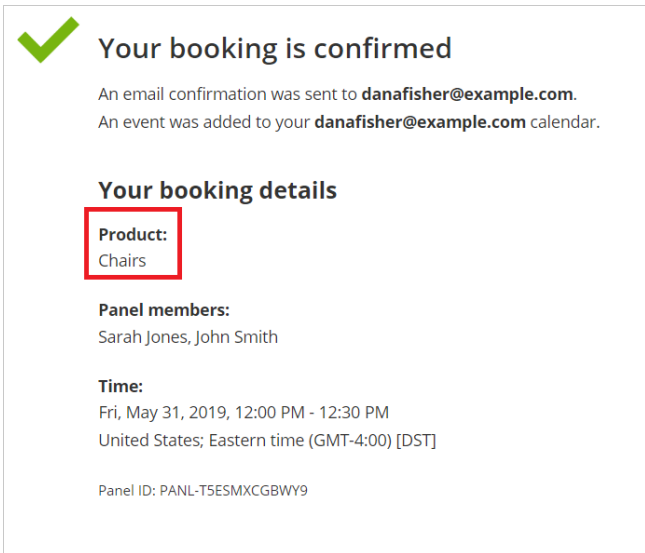


Figure 1: Adding a public label to an Event type



A booking confirmation page with a green checkmark icon. The text reads: "Your booking is confirmed". Below this, it states: "An email confirmation was sent to danafisher@example.com. An event was added to your danafisher@example.com calendar." The section "Your booking details" contains three items: "Product: Chairs" (highlighted with a red box), "Panel members: Sarah Jones, John Smith", and "Time: Fri, May 31, 2019, 12:00 PM - 12:30 PM United States; Eastern time (GMT-4:00) [DST]". At the bottom, it shows "Panel ID: PANL-T5ESMXCGBWY9".

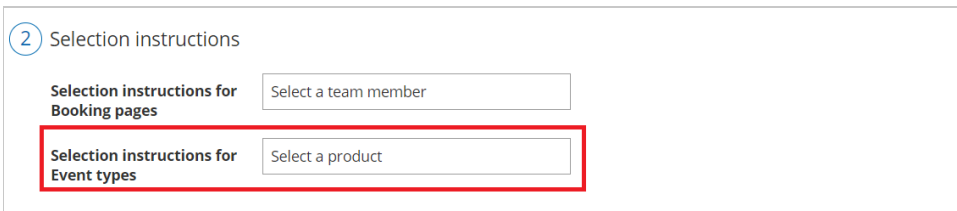
Figure 2: Booking confirmation page

Selection instructions

In this section, you tell Customers what they should select. This section and its contents are different depending on the [scenario](#) you chose for your Master page. Only relevant fields will be displayed.

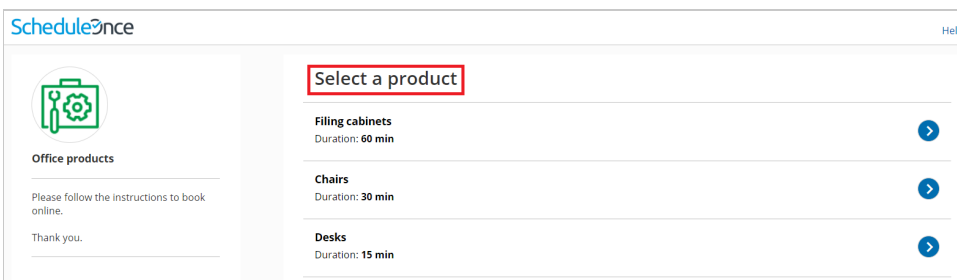
Specify the instructions to help your Customers understand what they are choosing. These instructions appear in the appropriate steps in the booking process.

For example, if you make the **Selection instructions for Event types** "Select a product" (Figure 3), then the title of the Event type selection step in the Customer scheduling flow will be "Select a product" (Figure 4).



A section titled "2 Selection instructions". It contains two rows. The first row is "Selection instructions for Booking pages" with a text input field containing "Select a team member". The second row is "Selection instructions for Event types" with a text input field containing "Select a product", which is highlighted with a red box.

Figure 3: Selection instructions section



A screenshot of the "ScheduleOnce" interface. On the left, there is a sidebar with a "Help" link and a "Select a product" heading (highlighted with a red box). Below this heading is a list of event types: "Filing cabinets" (Duration: 60 min), "Chairs" (Duration: 30 min), and "Desks" (Duration: 15 min). Each item has a blue arrow pointing right. On the left sidebar, there is a "Office products" icon and some text: "Please follow the instructions to book online. Thank you."

Figure 4: Event type selection