

How to test a Custom notification template

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You can test your Custom templates by creating a test booking and filling out a Booking form as if you were a Customer. You can perform several of these test bookings to test every template you have created in every relevant scenario.

In this article, you'll learn how to test a Custom notification template.

In this article:

- Testing the Custom notification template
- Testing checklist

Testing the Custom notification template

1. In the Booking form section of your Event type, use from the **Booking form** drop-down menu to select a Booking form (Figure 1).

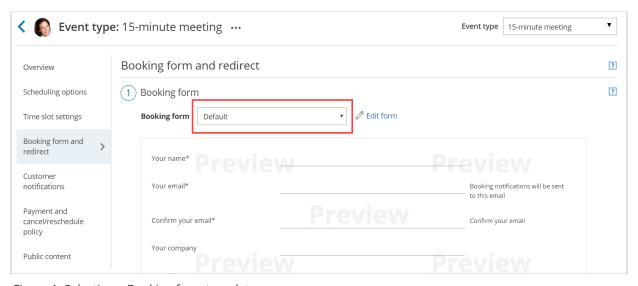


Figure 1: Selecting a Booking form template

2. In the Customer notification section of your Event type, select a template for each Notification scenario you want to send notifications for (Figure 2).



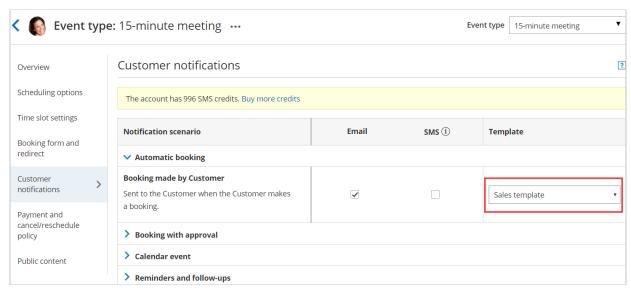


Figure 2: Choosing a Custom notification template for each Notification scenario

3. In the User notifications section of your Booking page, select a template for each Notification scenario you want to send notifications for (Figure 3).

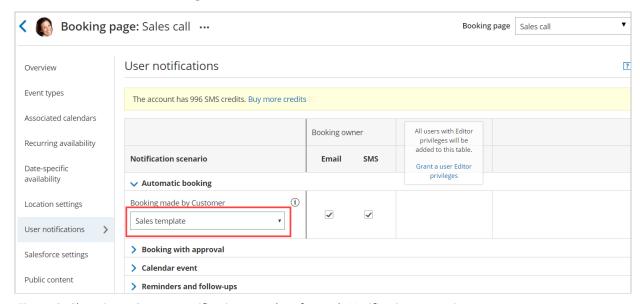


Figure 3: Choosing a Custom notification template for each Notification scenario



If you want to receive User SMS notifications, you'll need to enter a phone number in your Profile's Personal details section.

4. In the Booking page Overview section of your Booking page, click on the public link in the **Share & Publish** section.



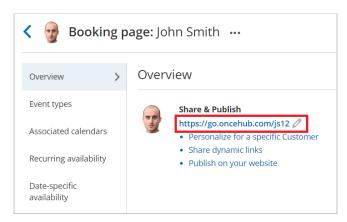


Figure 4: Booking page public link

- 5. Schedule a meeting and fill out the Booking form that you created as if you were a Customer.
- 6. Click Done.
- 7. You can now check that you received a confirmation email and SMS.
 If you're using Booking with approval mode, you can click **Approve the booking request** in your User email notification. Learn more about scheduling booking requests
 You can also check that the calendar event was added to your calendar. Learn more about calendar events
- 8. Finally, you can choose to cancel or reschedule the booking, or let the booking run its course and test the reminder and follow-up messages.

Testing checklist

During the testing, you should check the following:

- The text is written the way you want.
- The correct Dynamic fields were chosen.
- The spacing/formatting is correct.
- That you are sending emails and SMS notifications for the required booking notifications.